

ABSTRACT OF THE DISCLOSURE

An optimum operator selection support system which extracts information exactly showing the features of jobs of an operator by analyzing records of jobs by the operator. A document management unit manages documents related to jobs with additional information on operators who generated the documents. A document feature extraction unit extracts a plurality of documents generated by one operator from the document management unit, and extracts features of the respective extracted documents. A job feature extraction unit extracts features of jobs by the operator by detecting features common to the plurality of documents extracted by the document feature extraction unit, and generates a job feature management table. The features common to the plurality of documents generated by the one responsible staff member are registered in the job feature management table. By referring to the job feature management table, jobs of respective responsible staff members can be determined exactly.